



Sacred Sounds | Privacy Policy

<b>Effective Date</b>	June 21, 2026
<b>Business Name</b>	Sacred Sounds
<b>Website</b>	www.sacredsoundsri.com
<b>Contact Email</b>	info@sacredsoundsri.com
<b>Location</b>	545 Pawtucket Ave, Unit C101a, Pawtucket, RI 02860

## Overview

Sacred Sounds respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect information when you visit our website, book a service, purchase a class or package, submit an inquiry, attend an event, communicate with us, or otherwise interact with Sacred Sounds. By using our website or services, you agree to the practices described in this Privacy Policy.

### 1. Information We Collect

We may collect personal information that you provide directly, including your name, email address, phone number, billing information, booking details, appointment preferences, event registrations, messages, inquiries, waiver information, accessibility requests, and any other information you voluntarily provide.

Payments may be processed through third-party payment processors, booking platforms, invoicing tools, or other service providers. Sacred Sounds does not intentionally store full credit card numbers on its own servers.

If you voluntarily disclose wellness, health, pregnancy, injury, medical, accessibility, sound-sensitivity, scent-sensitivity, mobility, or similar information, we may use that information only to help provide a safer and more appropriate experience. Sacred Sounds is not a medical provider and does not request protected health information unless voluntarily provided by you.

When you visit our website, we may automatically collect website and device information such as IP address, browser type, device type, pages viewed, referring website, approximate location, date and time of visit, and general usage information.

We may use cookies, pixels, analytics tools, and similar technologies to understand website traffic, support online booking and checkout, measure advertising effectiveness, and improve user experience.

### 2. How We Use Information

We may use your information to process bookings, payments, refunds, invoices, class registrations, package purchases, gift cards, and event registrations.

We may use your information to communicate with you about appointments, purchases, events, schedule changes, cancellations, confirmations, customer service matters, and inquiries.



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We may use your information to provide sound bath, private session, event, retreat, workshop, or related wellness services.

We may use your information to send promotional emails, updates, offers, or marketing messages where permitted by law and with any required consent.

We may use your information to improve our website, services, customer experience, marketing, safety, security, operations, recordkeeping, legal compliance, and dispute resolution.

### **3. Email, Phone, and Text Communications**

By submitting your contact information, booking a service, purchasing a class or package, or contacting Sacred Sounds, you agree that we may contact you by email, phone, or text message regarding your inquiry, booking, purchase, appointment, account, or related service.

Marketing emails may be sent where permitted by law. You may unsubscribe from marketing emails by using the unsubscribe link, replying to the message, or contacting us directly.

Text messages may include appointment reminders, booking coordination, schedule updates, payment reminders, or customer service communications. Message and data rates may apply. You may opt out of non-essential text communications by replying STOP or contacting us.

### **4. How We Share Information**

We do not sell your personal information in the ordinary sense of exchanging it for money.

We may share information with trusted third parties when reasonably necessary to operate our business, including booking platforms, payment processors, email and text tools, website hosting providers, analytics providers, advertising providers, professional advisors, insurers, contractors, instructors, facilitators, event partners, government authorities, courts, or law enforcement when required or permitted by law.

Some privacy laws define sale, sharing, targeted advertising, or profiling broadly. Where applicable, you may have the right to opt out of certain uses of your personal information.

### **5. Cookies and Similar Technologies**

Our website may use cookies and similar technologies. Cookies are small files placed on your device that help websites function, remember preferences, analyze usage, support booking and checkout, and support marketing or advertising.

We may use cookies for website functionality, booking, checkout, security, analytics, performance improvement, advertising, retargeting, and remembering user preferences.

You can usually control or delete cookies through your browser settings. Some website features may not function properly if cookies are disabled.



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## **6. Third-Party Websites and Services**

Our website may contain links to third-party websites or use third-party platforms such as booking systems, payment processors, social media platforms, email tools, map tools, analytics tools, or advertising providers.

Sacred Sounds is not responsible for the privacy practices, security, terms, or content of third-party websites or services. You should review their privacy policies and terms before using them.

## **7. Data Security**

We use reasonable administrative, technical, and physical safeguards designed to protect personal information. However, no website, internet transmission, payment system, email, text message, or electronic storage method is 100% secure.

You understand and agree that you provide information at your own risk. If a data incident occurs, Sacred Sounds will respond in accordance with applicable law.

## **8. Data Retention**

We retain personal information for as long as reasonably necessary to operate our business, provide services, maintain records, comply with legal and tax obligations, resolve disputes, collect fees, prevent fraud, and enforce agreements.

The length of time we keep information may vary depending on the type of information and the purpose for which it was collected.

## **9. Children and Minors**

Our website and services are not directed to children under 13. We do not knowingly collect personal information from children under 13 without appropriate parent or guardian consent.

Children and minors may attend certain services only with permission, participation, or supervision from a parent or legal guardian, depending on the service. A parent or guardian may be required to complete booking, payment, consent, and waiver materials.

## **10. Rhode Island and Other Privacy Rights**

Depending on where you live and whether certain legal thresholds apply to Sacred Sounds, you may have rights to access, correct, delete, obtain a copy of, or opt out of certain processing of your personal information.

Even if Sacred Sounds is not legally required to provide all state privacy rights, we will make reasonable efforts to honor privacy-related requests when practical and legally appropriate.

To make a privacy request, contact [info@sacredsoundsri.com](mailto:info@sacredsoundsri.com). We may need to verify your identity before processing your request.



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## **11. Do Not Track and Global Privacy Signals**

Some browsers or tools may transmit Do Not Track or similar signals. Because there is not always a uniform industry standard for responding to these signals, our website may not respond to all such signals.

Where required by applicable law, we will make reasonable efforts to honor legally recognized opt-out preference signals.

## **12. Photography, Video, and Social Media**

Sacred Sounds may occasionally take photos or videos for promotional, social media, educational, or business purposes. We will make reasonable efforts to obtain consent before using identifiable images of guests for marketing purposes.

If you do not want to be photographed or recorded, please notify us before the session or event begins.

## **13. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. The updated version will be posted on our website with a revised effective date. Your continued use of our website or services after changes are posted means you accept the updated Privacy Policy.

## **14. Contact Us**

For questions about this Privacy Policy or your personal information, contact Sacred Sounds at [info@sacredsoundsri.com](mailto:info@sacredsoundsri.com).